



AGENDA STAFF REPORT

DATE: January 10, 2018
TO: Mayor and City Council
APPROVED BY: David Dale, Interim City Manager
PREPARED BY: David Dale, Interim City Manager
SUBJECT: Hope Pharmacy- Business License Late Fee Waiver Request

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Recommendation:

Reject request to waive the late fees.

Background:

On December 26, 2017 the City received a request in writing to waive late fees regarding a business license for Hope Pharmacy.

Discussion and Analysis:

Hope Pharmacy paid their 2017 business license after the January 31, 2017 deadline. As a result, a late fee penalty of 10% was incurred. The Business license was held until such time that the late fee was paid. The business owner refused to pay the late fee, based on her belief that 10% is an unfair amount and other businesses operate without a current business license.

Fiscal Impact:

Approximately \$214.00

ATTACHMENTS

Letter dated December 26, 2017

<p>AGENDA ITEM</p> <p>12</p> <hr/>



December 26, 2017

Dear Calexico City Manager,

My name is Jadine C. Mah and I am the owner of Hope Pharmacy. We have been in business for over 10 years serving this beloved town in which I was raised, went to school, and eventually graduated from Calexico High School.

The purpose of this letter is to contest the 10% late fee assessed for my 2017 business license. I paid over \$2200 for the license, yet have failed to receive it. I feel the late fee is outrageous, unfair, and quite frankly, unnecessary. There are countless businesses in Calexico that continue to do business without a valid license. When ALL businesses in Calexico are up to date, having paid any and ALL fees, including late fees, I will be more than happy to pay my late fee for 2017.

Furthermore, it has been my privilege to support many, many organizations in our community throughout the years. Among these groups are Calexico ASB, CHS Band Booster, Calexico Desert Valley Bandits, Little League, Calexico Desert Sun Girl's Softball, Eagles Soccer Club, Calexico Boxing Academy, CHS Tennis, CHS Baseball, Calexico Border Health Project, Baja Runners, and Club Los Amigos. Giving back to my community is an honor.

Please issue my 2017 business license. Thank you for your consideration.

Sincerely,

A handwritten signature in black ink that reads "Jadine C. Mah". The signature is written in a fluid, cursive style with a large, sweeping flourish at the end.

Jadine C. Mah